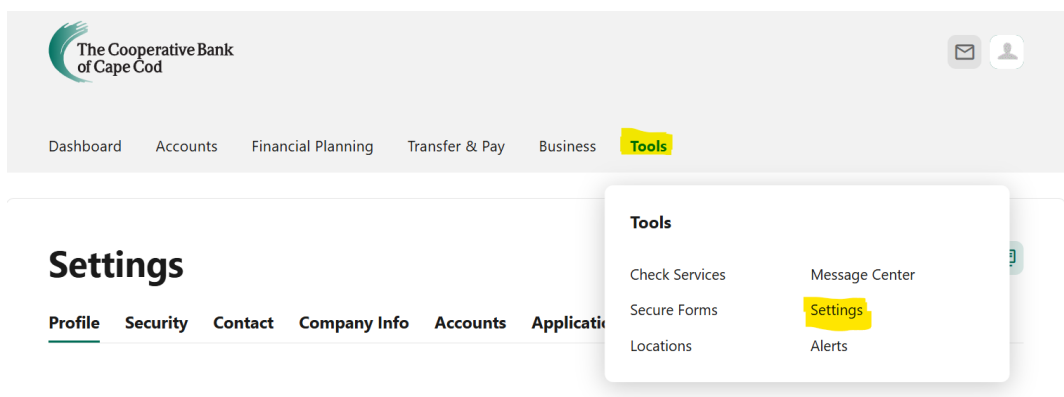


Business ACH/Wire – 2FA Activation

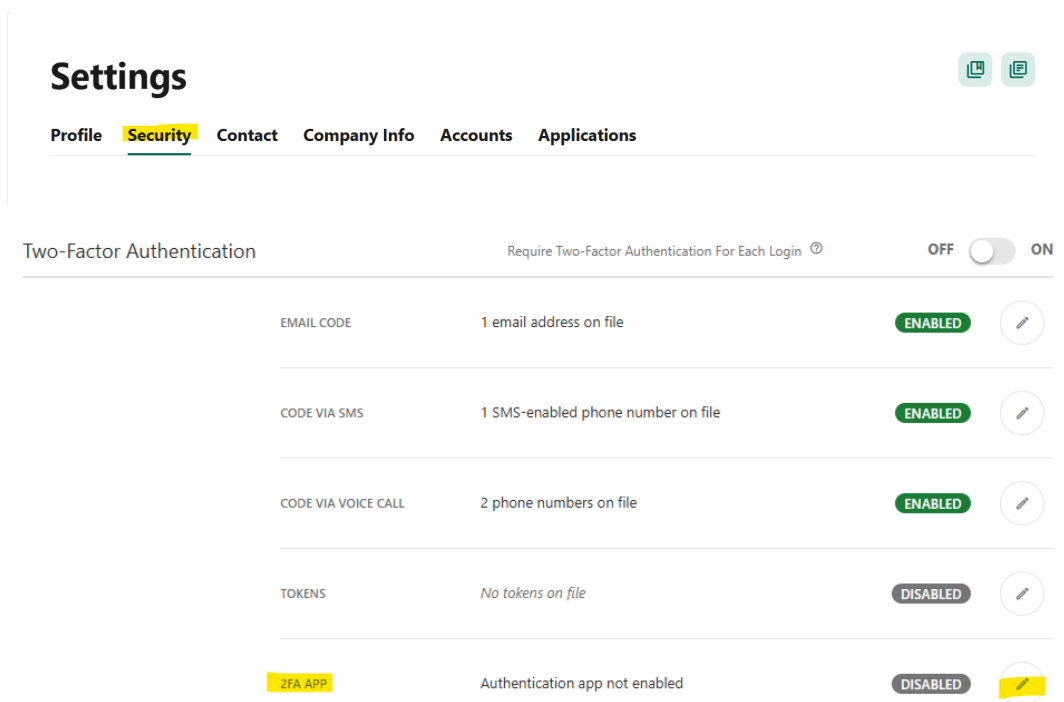
Business ACH and Wires is compatible with 2FA (two-factor authentication) for added security. 2FA is a convenient and free option for securing your ACH transactions. Use an existing 2FA app on your smartphone and link it to Business ACH or download a free 2FA app from the internet. 2FA includes such apps as Microsoft Authenticator, RSA, Google Authenticator, Duo and many more. Our Online Banking is compatible with all 2FA solutions.

Please find below instructions for activating your 2FA (Two-Factor Authentication)

- Login to Online Banking. From the Dashboard, click on **Tools** and click on **Settings**



- Under Settings, click on the **Security** tab and scroll down to Two-Factor Authentication
- To enable 2FA app, click on the pencil icon on the right, highlighted below



- Click Enroll

2FA APP

OFF ☐ ON

Authenticate using a two-factor authentication application like Google Authenticator, Authy, or Duo.

☐ Set As Preferred Authentication Method ★

Enroll


- Open your preferred 2FA app and scan the QR code or enter the code manually into the app
- Your app will display a code under TheCooperativeBankofCapeCod and your User Name
- Enter the code from the app in the box below (see highlighted numbers below)
- Click Next

2FA APP

OFF ☐ ON

Authenticate using a two-factor authentication application like Google Authenticator, Authy, or Duo.

Scan the QR code using your preferred authentication app. Alternatively, you can manually enter the code into your app.



Enter code manually. UIJKPQ2CXM4CIC7DPPD34CYJCJKX2OUF

926355

☐ Set As Preferred Authentication Method ★

CancelNext

- Select your Verification method (Email, Text, Call)
- Click Send Code

Verification Needed



Please verify your identity before completing this action.

Email Text Call

The verification code will be emailed to OLB***NG@MYCAPECODBANK.COM.

Cancel

Send Code

- Enter Code in the box below
- Click Verify

Verification Needed



Please verify your identity before completing this action.

Email Text Call

The code will expire in 5 minutes.

Enter code

|

[Resend Code](#)

Cancel

Verify

REGISTRATION IS COMPLETE!

You are now able to use this token for future Verification requests.


- Select ‘Set As Preferred Authentication Method’ if you would like to use 2FA app for all Verification requests.

2FA APP

Authenticate using a two-factor authentication application like Google Authenticator, Authy, or Duo.

☐ Set As Preferred Authentication Method ★

Done

OFF  ON

Two-Factor Authentication is required for initiating ACH and Wire transactions. Note that ACH/Wires may be initiated only from your desktop computer. Two-Factor Authentication is not needed for Approving ACH or Wires under Dual Control. ACH/Wires under Dual Control may be approved using your desktop computer or the Bank’s mobile app.

For assistance, please reach out to Cash Management Support at 508.568.3260 or cashmanagementsupport@mycapecodbank.com